



## REPORT OF GROUP DIRECTOR, NEIGHBOURHOODS AND HOUSING

<b>LICENSING SUB-COMMITTEE:</b> 21/07/2020	<b>Classification DECISION</b>	<b>Enclosure</b>
<b>Application for a Premises Licence</b> Dinerama, 19 Great Eastern Street, EC2A 3EJ	<b>Ward(s) affected</b>  Hoxton East & Shoreditch	

### 1. SUMMARY

<b>Applicant(s)</b> Street Feast Limited	<b>In SPA:</b> No
<b>Date of Application</b> 27/05/2020	<b>Period of Application</b> Permanent
<b>Proposed licensable activity</b>  Recorded Music Late Night Refreshment Supply of Alcohol (On Premises)	
<b>Proposed hours of licensable activities</b>	
<b>Recorded Music</b>	<b>Standard Hours:</b>  Mon 12:00-23:30 Tue 12:00-23:30 Wed 12:00-23:30 Thu 12:00-23:30 Fri 12:00-00:00 Sat 12:00-00:00 Sun 12:00-22:00
<b>Late Night Refreshment</b>	<b>Standard Hours:</b>  Mon 23:00-23:30 Tue 23:00-23:30 Wed 23:00-23:30 Thu 23:00-23:30 Fri 23:00-00:00 Sat 23:00-00:00
<b>Supply of Alcohol</b>	<b>Standard Hours:</b>  Mon 12:00-23:30 Tue 12:00-23:30

	Wed 12:00-23:30 Thu 12:00-23:30 Fri 12:00-00:00 Sat 12:00-00:00 Sun 12:00-22:00
<b>The opening hours of the premises</b>	
	<p style="text-align: right;"><b>Standard Hours:</b></p> Mon 12:00-00:00 Tue 12:00-00:00 Wed 12:00-00:00 Thu 12:00-00:00 Fri 12:00-00:30 Sat 12:00-00:30 Sun 12:00-22:30
<b>Capacity:</b> Not known	
<b>Policies Applicable</b>	LP1 (General Principles), LP2 (Licensing Objectives), LP3 (Core Hours), LP6 (External Areas and Outdoor Events) and LP11 (Cumulative Impact - General)
<b>List of Appendices</b>	A – Application for a premises licence and supporting documents B – Representations from responsible authorities C – Current time limited licence D – Location map
<b>Relevant Representations</b>	<ul style="list-style-type: none"> <li>• Environmental Enforcement</li> </ul>

## 2. APPLICATION

2.1 Street Feast Limited has made an application for a premises licence under the Licensing Act 2003:

- To authorise the supply alcohol for consumption on the premises
- Regulated entertainment
- Late night refreshment

2.2 The application is attached as Appendix A. The applicant has proposed measures that could be converted to conditions (see paragraph 8.1 below).

2.3 The current application is for a new permanent premises licence on the same terms as currently permitted by time limited licence 093025 (see Appendix C).

## 3. CURRENT STATUS / HISTORY

3.1 The premises held a time limited licence between 1<sup>st</sup> May 2015 and 31<sup>st</sup> October 2017. Another time limited licence to run from 1<sup>st</sup> November 2017 to 31<sup>st</sup> October 2019 (lapsed in 28<sup>th</sup> November 2017). Current time limited licence between 5<sup>th</sup> March 2018 and 31<sup>st</sup> October 2020. A copy is attached as Appendix C.

#### 4. REPRESENTATIONS: RESPONSIBLE AUTHORITIES

<b>From</b>	<b>Details</b>
Environmental Health Authority (Environmental Protection)	Have confirmed no representation on this application with the agreed conditions as set out in para 8.1
Environmental Health Authority (Environmental Enforcement) (Appendix B)	Representation received on the grounds of the prevention of public nuisance.
Environmental Health Authority (Health & Safety)	No representation received
Weights and Measures (Trading Standards)	Have confirmed no representation on this application
Planning Authority	Have confirmed no representation on this application
Area Child Protection Officer	No representation received
Fire Authority	Have confirmed no representation on this application
Police	No representation received
Licensing Authority	Have confirmed no representation on this application
Health Authority	No representation received

#### 5. REPRESENTATIONS: OTHER PERSONS

None

#### 6. GUIDANCE CONSIDERATIONS

- 6.1 The Licensing Authority is required to have regard to any guidance issued by the Secretary of State under the Licensing Act 2003.

#### 7. POLICY CONSIDERATIONS

- 7.1 Licensing Sub-Committee is required to have regard to the London Borough of Hackney's Statement of Licensing Policy ("the Policy") adopted by the Licensing Authority.
- 7.2 The Policy applies to applications where relevant representations have been made. With regard to this application, policies, LP1 (General Principles), LP2 (Licensing Objectives), LP3 (Core Hours), LP6 (External Areas and Outdoor Events) and LP11 (Cumulative Impact - General).

#### 8. OFFICER OBSERVATIONS

- 8.1 If the Sub-Committee is minded to approve the application, the following conditions should be applied the licence:

## **Supply of Alcohol (On/Both)**

1. No supply of alcohol may be made under the premises licence:
  - (a) At a time when there is no designated premises supervisor in respect of the premises licence.
  - (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
  
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
  
3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.  
(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises -
  - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
    - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
  - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
  - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
  
4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
  
- 5.5.1. The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sales or supply of alcohol.
- 5.2 The designated premises supervisor in relation to the premises licences must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- 5.3. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:-

- (a) a holographic mark or
- (b) an ultraviolet feature

6. The responsible person must ensure that:

a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures:

- beer or cider: 1/2 pint;
- gin, rum, vodka or whisky: 25ml or 35ml; and
- still wine in a glass: 125ml; and

b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

### Minimum Drinks Pricing

7. 7.1 A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

7.2 For the purposes of the condition set out in paragraph 7.1 above -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -  $P = D + (D \times V)$   
Where -

(i) P is the permitted price,

(ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

7.3 Where the permitted price given by Paragraph 7.2(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

7.4 (1) Sub-paragraph 7.4(2) below applies where the permitted price given by Paragraph 7.2(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

### **Door Supervision**

8. Each individual who is to carry out a security activity at the premises must be licensed by the Security Industry Authority.

### **Conditions derived from operating schedule**

9. An advertised "hotline" telephone number to the (Duty Manager) shall be available to local residents during events. A log shall be kept of all telephone complaints and any complaints made shall be investigated as soon as possible and recorded together with action taken.
10. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of a Metropolitan Police Crime Prevention Officer. All public areas will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.
11. There shall be a staff member from the premises who is conversant with the operation of the CCTV system on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorised council officer recent data or footage when requested.
12. Signs will be prominently displayed at all exit points reminding customers to leave quietly and respect local residents.
13. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as driving licence or passport.
14. An incident log shall be kept at the premises, and made available on request to an authorised officer of the council or the police, which will record the following:
  - (a) All crimes reported;
  - (b) All ejections of patrons;
  - (c) Any incidents of disorder;
  - (d) Seizure of drugs or offensive weapons;
  - (e) Any faults in the CCTV system or searching equipment or scanning equipment;
  - (f) Any refusal of the sale of alcohol;
  - (g) Any visit by a relevant authority or emergency service.
15. Premises to operate zero tolerance policy to drugs and comply with Hackney Police Drugs, Weapons and Search policy.

16. An adequate and appropriate supply of first aid equipment and materials shall be available on the premises.
17. All staff will be given refresher training every six months on the legislation relating to the sales of alcohol to underage persons and drunken persons.
18. The licence holder shall maintain a dedicated telephone number of the Designated Premises Supervisor for use by a Responsible Authority or any person who may wish to make a complaint. This contact number shall be provided to licensing authority, police and to any local residents upon request.
19. There shall be a minimum of 2 SIA registered supervisors on site between 7.00pm and 00:30am at all times, and a minimum of 6 on Friday and Saturdays, whenever there is licensable activity taking place. Additional SIA registered supervisors shall be employed on the basis of an operational risk assessment. All security staff and stewards shall be clearly identifiable at all times. All supervisors shall enter their full details in the premises daily register at the commencement of their work. They shall record their full name, home address and contact telephone number, their SIA registration number, and the time they commence and conclude working. If the supervisor was provided by an agency the name, registered business address and contact telephone number will also be recorded. This register will be made available to Police or authorised officer immediately upon request.
20. Patrons will not be allowed to take drinks, glass or open containers outside of the premises at any time.
21. A written dispersal policy shall be agreed with the police and licensing authority prior to the carrying out of any licensable activities at the premises. The approved written dispersal policy shall be implemented at all times that licensable activities are provided at the premises. A copy of the policy shall be kept on the premises and produced to the police or an authorised officer upon request.
22. Stewards or SIA registered supervisors will be responsible for ensuring that any queue for the venue is orderly and noise kept to a minimum.
23. A qualified Acoustic Consultant, who is a member of the Institute of Acoustics (IoA) or other similar professional body, should be appointed by the applicant to carry out a full acoustic survey of the site, before regulated entertainment is to take place, to determine the maximum music levels and noise levels from patrons. These levels should be such as not to cause a noise nuisance in the nearest noise sensitive premises during the provision of regulated entertainment and be inaudible in such premises at all times. The acoustic survey should be followed by a comprehensive acoustic report outlining survey's methodology, established music levels, all nearest noise sensitive premises and all recommended noise mitigation measures to be implemented when regulated entertainment is taking place. The acoustic report should be submitted to Local Authority for approval. All the recommendations within the report must be implemented prior to the regulated entertainment taking place.

24. There shall be a minimum of 1 SIA registered supervisor at the entrance of Fairchild Place from 9.00pm until close on Fridays and Saturdays when licensable activities are taking place at the premises to encourage members of the public not to access the street except for access to properties along the same. The requirement for SIA registered supervisors to be on duty at the entrance of Fairchild Place shall be risk assessed on all other days of the week when licensable activities are taking place at the premises.

### **Conditions derived from Responsible Authority representations**

25. When licensable activities are taking place at the premises, the public pavement shall not be used as a designated smoking area or for smoking by the patrons of Dinerama, 19 Great Eastern Street.
26. When licensable activities are taking place at the premises, no drinks are allowed outside on the public pavement.
27. The Licensee shall ensure that all staff are fully trained and made aware of the legal requirement of businesses to comply with their responsibility as regards the disposal of waste produced from the business premises. The procedure for handling and preparing for disposal of the waste shall be in writing and displayed in a prominent place where it can be referred to at all times by staff.
28. The Licensee shall ensure that any contract for general and recyclable waste disposal shall be appropriate in size to the amount of waste produced by the business. The Licensee shall maintain an adequate supply of waste receptacles provided by his registered waste carrier (refuse sacks or commercial waste bins) in order to ensure all refuse emanating from the business is always presented for collection by his waste carrier and shall not use any plain black or unidentifiable refuse sacks or any other unidentifiable or unmarked waste receptacles.
29. The Licensee's premises are situated in an area within which refuse may only be left on the public highway at certain times (time bands). If the Licensee's waste carrier cannot or does not comply by collecting the refuse within an hour after the close of any time band imposed by the waste authority, the Licensee must remove the refuse from the public highway and/or keep it within the premises until such time as his/her waste carrier arrives to collect the refuse.
30. The Licensee shall instruct members of staff to make regular checks of the area immediately outside the premises and remove any litter, bottles and glasses emanating from the premises. A final check should be made at close of business.
31. The Licensee shall provide a safe receptacle for cigarette ends to be placed outside for the use of customers, such receptacle being carefully placed so as not to cause an obstruction or trip.
32. The current trade waste agreement/duty of care waste transfer document shall be conspicuously displayed and maintained in the window of the



premises where it can be conveniently seen and read by persons standing in Dinerama. This should remain unobstructed at all times and should clearly identify:-

the name of the registered waste carrier

the date of commencement of trade waste contract

the date of expiry of trade waste contract

the days and times of collection

the type of waste including the European Waste Code

## 9. REASONS FOR OFFICER OBSERVATIONS

9.1 Conditions 9 to 24 above are derived from the applicant's operating schedule. Conditions 25 to 26 have been proposed by the Environmental Protection and 27 to 32 by Environmental Enforcement. Environmental Protection conditions have been accepted by the applicant.

## 10. LEGAL COMMENTS

10.1 The Council has a duty as a Licensing Authority under the Licensing Act 2003 to carry out its functions with a view to promoting the following 4 licensing objectives;

- The Prevention of Crime and Disorder
- Public Safety
- Prevention of Public Nuisance
- The Protection of Children from Harm

10.2 It should be noted that each of the licensing objectives have equal importance and are the only grounds upon which a relevant representation can be made and for which an application can be refused or terms and conditions attached to a licence.

## 11. HUMAN RIGHTS ACT 1998 IMPLICATIONS

11.1 There are implications to;

- **Article 6** – Right to a fair hearing
- **Article 14** – Not to discriminate
- Balancing: **Article 1**- Peaceful enjoyment of their possession (i.e. a licence is defined as being a possession) with **Article 8** – Right of Privacy (i.e. respect private & family life) to achieve a proportionate decision having regard to the protection of an individuals rights against the interests of the community at large.

## 12. MEMBERS DECISION MAKING

A. Option 1

**That the application be refused**

B. Option 2

**That the application be approved, together with any conditions or restrictions which Members consider necessary for the promotion of the Licensing objectives.**

### 13. CONCLUSION

13.1 That Members decide on the application under the Licensing Act 2003.

<b>Acting Group Director, Neighbourhoods and Housing</b>	Ajman Ali
<b>Lead Officer (holder of original copy):</b>	Shan Uthayasangar Licensing Officer Licensing Service 1 Hillman Street E8 1DY Telephone: 020 8356 2431

#### LIST OF BACKGROUND PAPERS RELATING TO THIS REPORT

The following document(s) has been relied upon in the preparation of the report.

<b>Description of document</b>	<b>Location</b>
<b>Office File:</b> Dinerama, 19 Great Eastern Street, EC2A 3EJ	Licensing Service 1 Hillman Street London E8 1DY

#### **Printed matter**

Licensing Act 2003

LBH Statement of Licensing Policy

# APPENDIX A

**↳ Hackney**  
**LA01**

**Application for a premises licence to be granted under the Licensing Act 2003**

## PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We Mr Street Feast Limited

*(Insert name(s) of applicant)*

**apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003**

### Part 1 – Premises details

Postal address of premises or, if none, ordnance survey map reference or description Dinerama			
19 GREAT EASTERN STREET HACKNEY LONDON			
<b>Post town</b>	<b>LONDON</b>	<b>Postcode</b>	<b>EC2A 3EJ</b>

Telephone number at premises (if any)	
Non-domestic rateable value of premises	£Unrated

### Part 2 - Applicant details

Please state whether you are applying for a premises licence as **appropriate** **Please tick as**

a)	an individual or individuals *	<input type="checkbox"/>	please complete section (A)
b)	a person other than an individual *		
i.	as a limited company/limited liability partnership	<input checked="" type="checkbox"/>	please complete section (B)

	ii.	as a partnership (other than limited liability)	<input type="checkbox"/>	please complete section (B)
	iii.	as an unincorporated association or	<input type="checkbox"/>	please complete section (B)
	iv.	other (for example a statutory corporation)	<input type="checkbox"/>	please complete section (B)
c)		a recognised club	<input type="checkbox"/>	please complete section (B)
d)		a charity	<input type="checkbox"/>	please complete section (B)
e)		the proprietor of an educational establishment	<input type="checkbox"/>	please complete section (B)
f)		a health service body	<input type="checkbox"/>	please complete section (B)
g)		a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales	<input type="checkbox"/>	please complete section (B)
ga)		a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England	<input type="checkbox"/>	please complete section (B)
h)		the chief officer of police of a police force in England and Wales	<input type="checkbox"/>	please complete section (B)

\* If you are applying as a person described in (a) or (b) please confirm (by ticking yes to one box below):

- I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or

- I am making the application pursuant to a
  - statutory function or
  - a function discharged by virtue of Her Majesty's prerogative

**(A) INDIVIDUAL APPLICANTS** (fill in as applicable)

<b>Title</b> Mr			
<b>Surname</b>		<b>First names</b>	
I am 18 years old or over ..			
<b>Date of birth</b>			
<b>Nationality</b>			
Current residential address if different from premises address		UK-England	
Post town		Postcode	
<b>Daytime contact telephone number</b>			
<b>E-mail address (optional)</b>			
<b>Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service (please see note 15 for information)</b>			

**SECOND INDIVIDUAL APPLICANT** (if applicable)

<b>Title</b> Mr			
<b>Surname</b>		<b>First names</b>	
I am 18 years old or over ..      Please tick yes			

<b>Date of birth</b>			
<b>Nationality</b>			
Current postal address if different from premises address		UK-England	
Post town		Postcode	
<b>Daytime contact telephone number</b>			
<b>E-mail address (optional)</b>			
<b>Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service (please see note 15 for information)</b>			

**(B) OTHER APPLICANTS**

**Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.**

Name Street Feast Limited
Address 96-100 CLIFTON STREET HACKNEY LONDON  EC2A 4TP UK-England
Registered number (where applicable) 08719686
Description of applicant (for example, partnership, company, unincorporated association etc.) Private Limited Company
Telephone number (if any)

E-mail address (optional)

### Part 3 Operating Schedule

When do you want the premises licence to start?

DD MM YYYY

25-06-2020

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD MM YYYY

Please give a general description of the premises (please read guidance note 1)  
Dinerama street food market.

The application proposes a new permanent premises licence to replace the current time limited premises licence no. 093025, which expires on 31 October 2020.

The proposed licensable activities and conditions are the same as existing licence 093025.

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

N/A

What licensable activities do you intend to carry on from the premises?

(Please see sections 1 and 14 and Schedules 1 and 2 to the Licensing Act 2003)

	<b>Provision of regulated entertainment (please read guidance note 2)</b>	<b>Please tick all that apply</b>
a)	plays (if ticking yes, fill in box A)	<input type="checkbox"/>
b)	films (if ticking yes, fill in box B)	..
c)	indoor sporting events (optional, fill in box C)	..
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	..
e)	live music (optional, fill in box E)	..
f)	recorded music (if ticking yes, fill in box F)	<input checked="" type="checkbox"/>
g)	performances of dance (optional, fill in box G)	..
h)	anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)	..

**Provision of late night refreshment** (if ticking yes, fill in box I)



**Supply of alcohol** (if ticking yes, fill in box J)



**In all cases complete boxes K, L and M**



**A**

<b>Plays</b> Standard days and timings (please read guidance note 7)			<b>Will the performance of a play take place indoors or outdoors or both – please tick</b> (please read guidance note 3)	Indoors	
				Outdoors	
Day	Start	Finish		Both	
Mon			<b>Please give further details here</b> (please read guidance note 4)		
Tue					
Wed			<b>State any seasonal variations for performing plays</b> (please read guidance note 5)		
Thur					
Fri			<b>Non-standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list</b> (please read guidance note 6)		
Sat					
Sun					

**B**

Films Standard days and timings (please read guidance note 7)			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
				Outdoors	
Day	Start	Finish		Both	
Mon			<b>Please give further details here</b> (please read guidance note 4)		
	-----	-----			
Tue					
	-----	-----			
Wed			<b>State any seasonal variations for the exhibition of films</b> (please read guidance note 5)		
	-----	-----			
Thur					
	-----	-----			
Fri			<b>Non-standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list</b> (please read guidance note 6)		
	-----	-----			
Sat					
	-----	-----			
Sun					
	-----	-----			

**C**

<b>Indoor sporting events</b> Standard days and timings (please read guidance note 7)			<b>Please give further details</b> (please read guidance note 4)
Day	Start	Finish	
Mon			<b>State any seasonal variations for indoor sporting events</b> (please read guidance note 5)
	-----	-----	
Tue			<b>Non-standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list</b> (please read guidance note 6)
	-----	-----	
Wed			
	-----	-----	
Thur			
	-----	-----	
Fri			
	-----	-----	
Sat			
	-----	-----	
Sun			
	-----	-----	

**D**

<b>Boxing or wrestling entertainments</b> Standard days and timings (please read guidance note 7)			<b>Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick</b> (please read guidance note 3)	Indoors	
				Outdoors	
Day	Start	Finish		Both	
Mon			<b>Please give further details here</b> (please read guidance note 4)		
Tue					
Wed			<b>State any seasonal variations for boxing or wrestling entertainment</b> (please read guidance note 5)		
Thur					
Fri			<b>Non-standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</b> (please read guidance note 6)		
Sat					
Sun					

**E**

<b>Live music</b> Standard days and timings (please read guidance note 7)			<b>Will the performance of live music take place indoors or outdoors or both – please tick</b> (please read guidance note 3)	Indoors	
				Outdoors	
				Both	
Day	Start	Finish	<b>Please give further details here</b> (please read guidance note 4)		
Mon					
Tue			<b>State any seasonal variations for the performance of live music</b> (please read guidance note 5)		
Wed					
Thur			<b>Non-standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list</b> (please read guidance note 6)		
Fri					
Sat					
Sun					

**F**

<b>Recorded music</b> Standard days and timings (please read guidance note 7)			<b>Will the playing of recorded music take place indoors or outdoors or both – please tick</b> (please read guidance note 3)	Indoors	
				Outdoors	
				Both	<input checked="" type="checkbox"/>
Day	Start	Finish	<b>Please give further details here</b> (please read guidance note 4)		
Mon	12:00	23:30			
	-----	-----			
Tue	12:00	23:30			
	-----	-----	<b>State any seasonal variations for the playing of recorded music</b> (please read guidance note 5)		
Wed	12:00	23:30			
	-----	-----			
Thur	12:00	23:30			
	-----	-----	<b>Non-standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list</b> (please read guidance note 6)		
Fri	12:00	00:00			
	-----	-----			
Sat	12:00	00:00			
	-----	-----			
Sun	12:00	22:00			
	-----	-----			

**G**

Performances of dance Standard days and timings (please read guidance note 7)			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
Day	Start	Finish		Outdoors	
				Both	
Mon			<b>Please give further details here</b> (please read guidance note 4)		
Tue			<b>State any seasonal variations for the performance of dance</b> (please read guidance note 5)		
Wed			<b>Non-standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</b> (please read guidance note 6)		
Thur					
Fri					
Sat					
Sun					

H

<b>Anything of a similar description to that falling within (e), (f) or (g)</b> Standard days and timings (please read guidance note 7)			<b>Please give a description of the type of entertainment you will be providing</b>		
Day	Start	Finish	<b>Will this entertainment take place indoors or outdoors or both – please tick</b> (please read guidance note 3)	Indoors	
Mon				Outdoors	
				Both	
Tue			<b>Please give further details here</b> (please read guidance note 4)		
Wed					
Thur					
Fri			<b>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</b> (please read guidance note 5)		
Sat					
Sun					
			<b>Non-standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</b> (please read guidance note 6)		



I

<b>Late night refreshment</b> Standard days and timings (please read guidance note 7)			<b>Will the provision of late night refreshment take place indoors or outdoors or both – please tick</b> (please read guidance note 3)	Indoors	
				Outdoors	
Day	Start	Finish		Both	<input checked="" type="checkbox"/>
Mon	23:00	23:30	<b>Please give further details here</b> (please read guidance note 4)		
Tue	23:00	23:30	<b>State any seasonal variations for the provision of late night refreshment</b> (please read guidance note 5)		
Wed	23:00	23:30			
Thur	23:00	23:30			
Fri	23:00	00:00	<b>Non-standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list</b> (please read guidance note 6)		
Sat	23:00	00:00			
Sun					

**J**

<b>Supply of alcohol</b> Standard days and timings (please read guidance note 7)			<b>Will the supply of alcohol be for consumption – please tick</b> (please read guidance note 8)	On the premises	<input checked="" type="checkbox"/>
				Off the premises	
				Both	
Day	Start	Finish	<b>State any seasonal variations for the supply of alcohol</b> (please read guidance note 5)		
Mon	12:00	23:30			
Tue	12:00	23:30			
Wed	12:00	23:30			
Thur	12:00	23:30			
Fri	12:00	00:00			
Sat	12:00	00:00			
Sun	12:00	22:00			
			<b>Non-standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list</b> (please read guidance note 6)		

**State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):**

<b>Name</b> Mr Taimour Lang	
<b>Date of birth</b> [REDACTED]	
Address [REDACTED] [REDACTED]	
UK-England	
Postcode	[REDACTED]
Personal licence number (if known) [REDACTED]	
Issuing licensing authority (if known) [REDACTED]	

**K**

**Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9).**

None

**L**

<b>Hours premises are open to the public</b> Standard days and timings (please read guidance note 7)			<b>State any seasonal variations</b> (please read guidance note 5)
Day	Start	Finish	
Mon	12:00	00:00	<b>Non-standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list</b> (please read guidance note 6)
Tue	12:00	00:00	
Wed	12:00	00:00	
Thur	12:00	00:00	
Fri	12:00	00:30	
Sat	12:00	00:30	
Sun	12:00	22:30	

**M** Describe the steps you intend to take to promote the four licensing objectives:

**a) General – all four licensing objectives (b, c, d and e)** (please read guidance note 10)

Please refer to the attached schedule of conditions, operational management procedures and noise management plan for the promotion of all four licensing objectives.

**b) The prevention of crime and disorder**

Please refer to a) above.

**c) Public safety**

Please refer to a) above.

**d) The prevention of public nuisance**

Please refer to a) above.

**e) The protection of children from harm**

Please refer to a) above.

**Checklist:**

**Please tick to indicate agreement**

- I have made or enclosed payment of the fee.
- I have enclosed the plan of the premises.
- I have sent copies of this application and the plan to responsible authorities and others where applicable.
- I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.
- I understand that I must now advertise my application.
  
- I understand that if I do not comply with the above requirements my application will be rejected.
  
- [Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom or my share code issued by the Home Office online right to work checking service (please read note 15).

**IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.**

**IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.**

**Part 4 – Signatures** (please read guidance note 11)

**Signature of applicant or applicant’s solicitor or other duly authorised agent** (see guidance note 12). **If signing on behalf of the applicant, please state in what capacity.**

<b>Declaration</b>	<ul style="list-style-type: none"> <li>• [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15).</li> <li>• The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, or have conducted an online right to work check using the Home Office right to work checking service which confirmed their right to work (please see note 15)</li> </ul>
Signature	Thomas & Thomas Partners
Date	27/5/2020
Capacity	Solicitors for the applicant

**For joint applications, signature of 2<sup>nd</sup> applicant or 2<sup>nd</sup> applicant's solicitor or other authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.**

Signature	
Date	27/5/2020
Capacity	

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 14)			
Thomas & Thomas Partners OFFICES AND PREMISES AT 1ST-3RD FLOOR 38A MONMOUTH STREET			
UK-England			
Post town	LONDON	Postcode	WC2H 9EP
Telephone number (if any)	[REDACTED]		

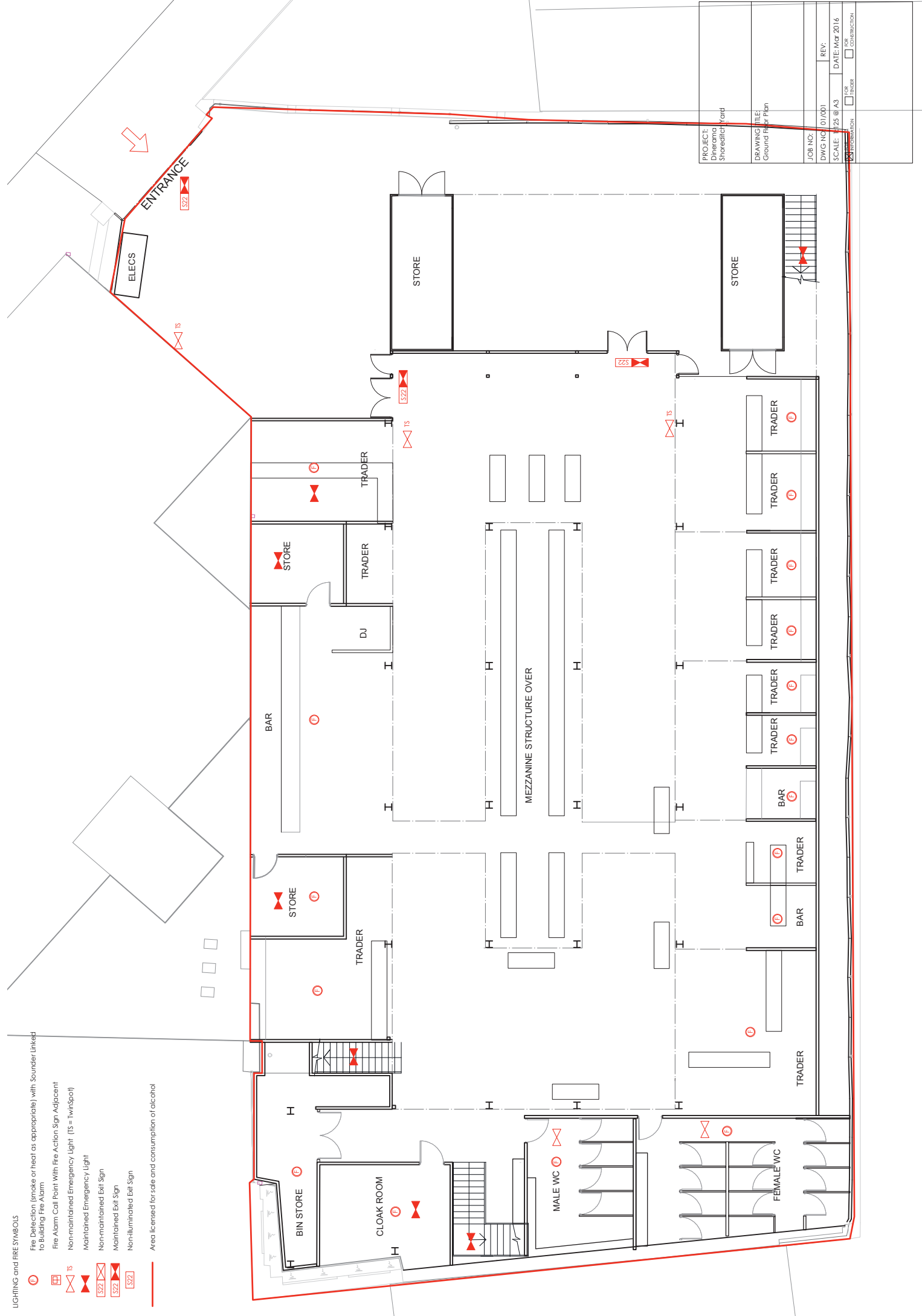
If you would prefer us to correspond with you by e-mail, your e-mail address (optional)

### Notes for Guidance

1. Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.
2. In terms of specific regulated entertainments please note that:
  - Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
  - Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
  - Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
  - Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
  - Live music: no licence permission is required for:
    - a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
    - a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
    - a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
    - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
    - a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i)

LIGHTING and FIRE SYMBOLS









- Fire Detection (smoke or heat as appropriate) with Sounder Linked to Building Fire Alarm
- Fire Alarm Call Point With Fire Action Sign Adjacent
- Non-maintained Emergency Light (TS = TwinSpot)
- Maintained Emergency Light
- Non-maintained Exit Sign
- Maintained Exit Sign
- Non-illuminated Exit Sign
- Area licensed for sale and consumption of alcohol

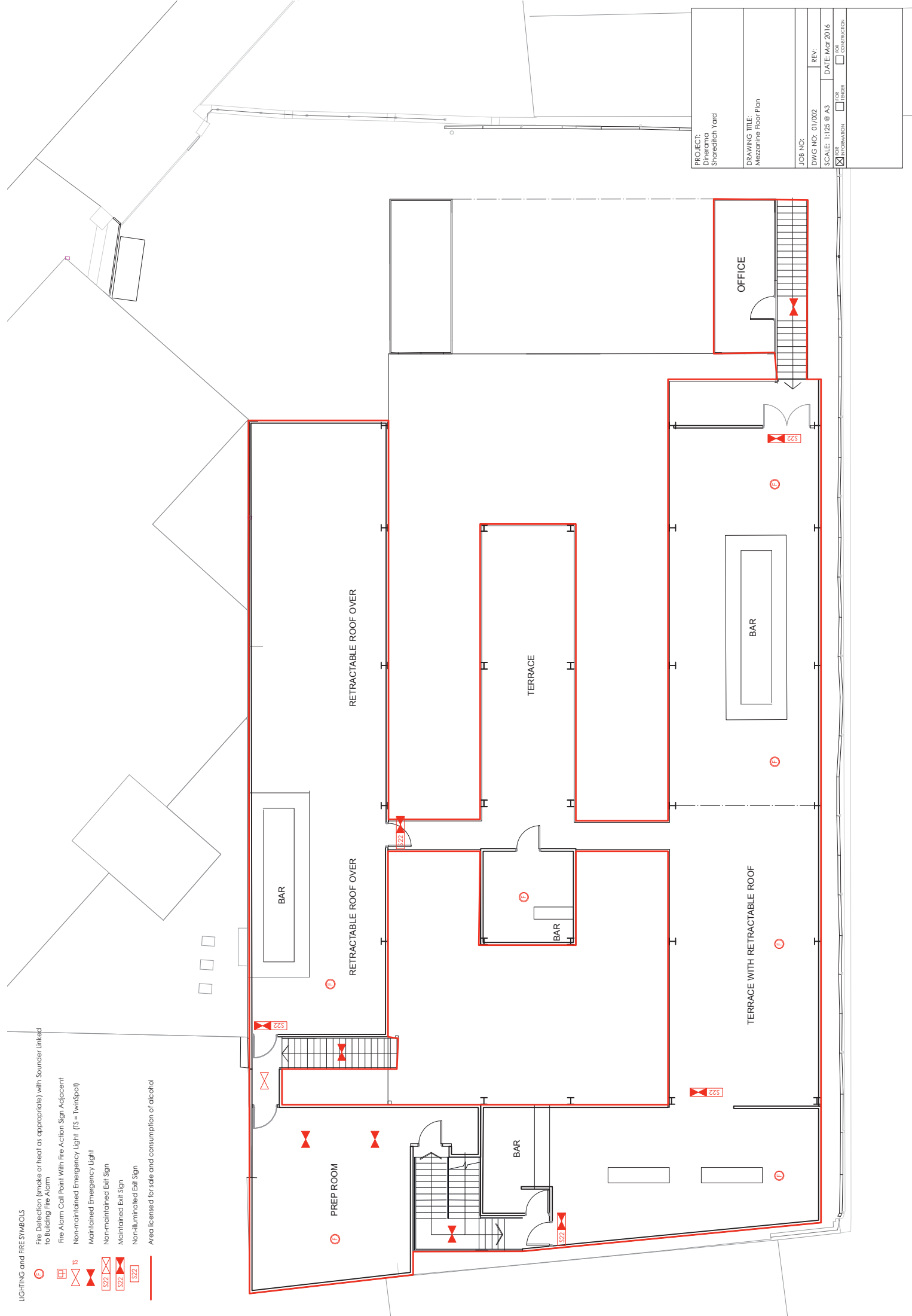


PROJECT: Dineena Shoreditch Road	REV: 01/001	DATE: Mar 2016
DRAWING TITLE: Ground Floor Plan	SCALE: 1/25 @ A3	FOR: <input type="checkbox"/> INFORMATION <input type="checkbox"/> TRADE <input type="checkbox"/> CONSTRUCTION
JOB NO.:	DWG NO.:	REV.:



LIGHTING and FIRE SYMBOLS

-  Fire Detection (Smoke or heat as appropriate) with Sounder Linked to Building Fire Alarm
-  Fire Alarm Call Point With Fire Action Sign Adjacent
-  Non-maintained Emergency Light (IS = TwinSpot)
-  Maintained Emergency Light
-  Non-maintained Exit Sign
-  Maintained Exit Sign
-  Non-illuminated Exit Sign
-  Area licensed for sale and consumption of alcohol



PROJECT: Dinecra Shoreditch Yard		JOB NO.: 01/0002		REV.:	
DRAWING TITLE: Mezzanine Floor Plan		SCALE: 1:125 @ A3		DATE: Mar 2016	
FOR INFORMATION		FOR TENDER		FOR CONSTRUCTION	

**DINERAMA, 19 GREAT EASTERN STREET  
NEW PREMISES LICENCE**

**Applicant:** Street Feast Limited

**Premises Address:** 19 Great Eastern St, London EC2A 3EJ

**Proposed DPS:** Taimour Lang

**Rateable Value:** Unrated (Band C)

**Premises Description**

Dinerama street food market.

The application proposes a new permanent premises licence to replace the current time limited premises licence no. 093025, which expires on 31 October 2020.

The proposed licensable activities and conditions are the same as existing licence 093025.

**Proposed Licensable Activities**

<b>Sale of Alcohol (on sales) Recorded Music (indoors &amp; outdoors)</b>	<b>Late Night Refreshment (indoors &amp; outdoors)</b>	<b>Opening</b>
Mon-Thu: 12:00 to 23:30 Fri-Sat: 12:00 to 00:00 Sun: 12:00 to 22:00	Mon-Thu: 23:00 to 23:30 Fri-Sat: 23:00 to 00:00	Mon-Thu: 12:00 to 00:00 Fri-Sat: 12:00 to 00:30 Sun: 12:00 to 22:30

**Proposed Conditions**

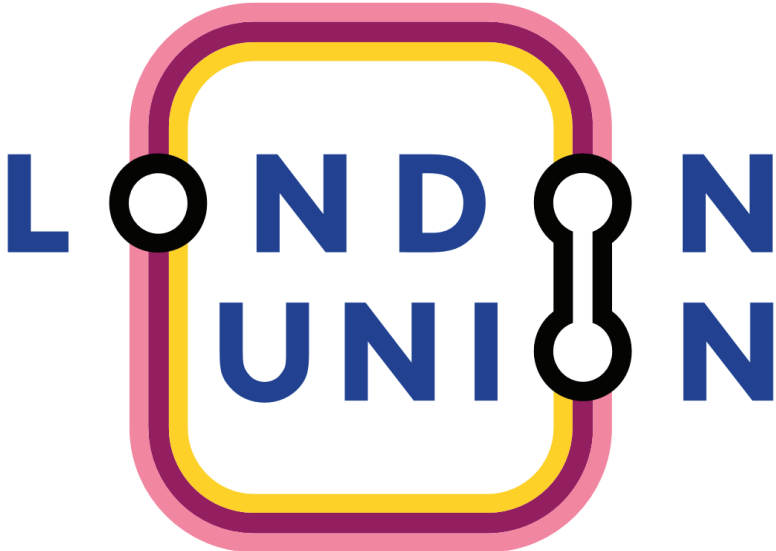
1. An advertised "hotline" telephone number to the (Duty Manager) shall be available to local residents during events. A log shall be kept of all telephone complaints and any complaints made shall be investigated as soon as possible and recorded together with action taken.
2. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of a Metropolitan Police Crime Prevention Officer. All public areas will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.
3. There shall be a staff member from the premises who is conversant with the operation of the CCTV system on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorised council officer recent data or footage

when requested.

4. Signs will be prominently displayed at all exit points reminding customers to leave quietly and respect local residents.
5. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as driving licence or passport.
6. An incident log shall be kept at the premises, and made available on request to an authorised officer of the council or the police, which will record the following:
  - (a) All crimes reported;
  - (b) All ejections of patrons;
  - (c) Any incidents of disorder;
  - (d) Seizure of drugs or offensive weapons;
  - (e) Any faults in the CCTV system or searching equipment or scanning equipment;
  - (f) Any refusal of the sale of alcohol;
  - (g) Any visit by a relevant authority or emergency service.
7. Premises to operate zero tolerance policy to drugs and comply with Hackney Police Drugs, Weapons and Search policy.
8. An adequate and appropriate supply of first aid equipment and materials shall be available on the premises.
9. All staff will be given refresher training every six months on the legislation relating to the sales of alcohol to underage persons and drunken persons.
10. The licence holder shall maintain a dedicated telephone number of the Designated Premises Supervisor for use by a Responsible Authority or any person who may wish to make a complaint. This contact number shall be provided to licensing authority, police and to any local residents upon request.
11. There shall be a minimum of 2 SIA registered supervisors on site between 7.00pm and 00:30am at all times, and a minimum of 6 on Friday and Saturdays, whenever there is licensable activity taking place. Additional SIA registered supervisors shall be employed on the basis of an operational risk assessment. All security staff and stewards shall be clearly identifiable at all times. All supervisors shall enter their full details in the premises daily register at the commencement of their work. They shall record their full name, home address and contact telephone number, their SIA registration number, and the time they commence and conclude working. If the supervisor was provided by an agency the name, registered business address and contact telephone number will also be recorded. This register will be made available to Police or authorised officer immediately upon request.
12. Patrons will not be allowed to take drinks, glass or open containers outside of the premises at any time.

13. A written dispersal policy shall be agreed with the police and licensing authority prior to the carrying out of any licensable\_ activities at the premises. The approved written dispersal policy shall be implemented at all times that licensable activities are provided at the premises. A copy of the policy shall be kept on the premises and produced to the police or an authorised officer upon request.
14. Stewards or SIA registered supervisors will be responsible for ensuring that any queue for the venue is orderly and noise kept to a minimum.
15. A qualified Acoustic Consultant, who is a member of the Institute of Acoustics (IoA) or other similar professional body, should be appointed by the applicant to carry out a full acoustic survey of the site, before regulated entertainment is to take place, to determine the maximum music levels and noise levels from patrons. These levels should be such as not to cause a noise nuisance in the nearest noise sensitive premises during the provision of regulated entertainment and be inaudible in such premises at all times. The acoustic survey should be followed by a comprehensive acoustic report outlining survey's methodology, established music levels, all nearest noise sensitive premises and all recommended noise mitigation measures to be implemented when regulated entertainment is taking place. The acoustic report should be submitted to Local Authority for approval. All the recommendations within the report must be implemented prior to the regulated entertainment taking place.
16. There shall be a minimum of 1 SIA registered supervisor at the entrance of Fairchild Place from 9.00pm until close on Fridays and Saturdays when licensable activities are taking place at the premises to encourage members of the public not to access the street except for access to properties along the same. The requirement for SIA registered supervisors to be on duty at the entrance of Fairchild Place shall be risk assessed on all other days of the week when licensable activities are taking place at the premises.

# London Union Operational Procedures





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## Introduction

London Union was founded by Leon's Henry Dimbleby MBE and Street Feast's Jonathan Downey – food and drink entrepreneurs on a mission to transform London's food landscape.

London Union turns underused and derelict corners of the city into vibrant street food markets. They bring communities together, create employment and provide opportunities for new food entrepreneurs to establish themselves without requiring large amounts of capital.

In 2014, Street Feast ran markets in Dalston Yard E8, at Model Market in Lewisham, at Riverside Feast by Battersea Power Station and at Hawker House in Bethnal Green. Between them, these markets were visited by over 200,000 people.

London Union is now backed by some of Britain's most successful restaurateurs, food writers, broadcasters and entrepreneurs, including:

**Stef Calcraft** – Chairman. Co-founder of Mother advertising agency.

**Petra Barran** – Founder of KERB.

**Rosie Boycott** – Chair, The London Food Board.

**Giles Coren** – Writer, broadcaster and restaurant critic, The Times.

**Gizzi Erskine** – Chef and food writer, Sunday Times.

**Bill Granger** – Founder of Bill's (Australia/Japan) and Granger & Co.

**Nick Jones** – Founder and CEO of Soho House Group.

**Nigella Lawson** – Food writer and broadcaster.

**Thomasina Miers** – Co-founder/director of Wahaca and writer, Guardian.

**Russell Norman, Richard Beatty** – Owners of the Polpo Group.

**Jamie Oliver** – Chef, broadcaster and restaurateur.



## London Union Operational Procedures

**Marina O’Loughlin** – Writer and restaurant critic, The Guardian.

**Tom Parker-Bowles** – Food writer and restaurant critic, Mail on Sunday, and Food Editor, Esquire.

**Stevie Parle** – Chef/owner of The Dock Kitchen, Rotorino and Craft London.

**José Pizarro** – Chef/owner of José and Pizarro.

**Mark Sainsbury** – Owner of the Zetter Group and Grain Store, co-founder of the Sustainable Restaurant Association.

**Shamil Thakrar** – Co-founder of Dishoom.

**Richard Turner** – Chef/partner in Hawksmoor and Turner & George.

**Yotam Ottolenghi** – Co-owner of Ottolenghi and Nopi, and food writer, The Guardian.

Together they plan to develop and grow the Street Feast model, and to create new, more permanent street food markets. London Union directly employs approximately 150 young people, as well as providing employment and new business opportunities for about 500 aspiring food traders. Each new market site provides a significant number of new jobs and a platform for new business start ups.

Before occupying a site the London Union’s management team will tailor and develop bespoke procedures for the area’s specific needs. This document sets out an indicative package of the London Union’s operational procedures. London Union have a highly experienced and professional management team who are committed to operating responsibly and sympathetically in all their neighbourhoods.

The operational procedures set out a number of controls to ensure each market provides a valuable asset to the local area, with exceptional and conscientious customer management. The implemented management systems will ensure that each street market is operated successfully without adversely affecting the local amenity. To date approximately half a million people have visited Street Feast and London Union sites. London Union’s operational procedures have ensured that not a single incident of serious crime or disorder has occurred, despite the extremely high levels of visitors.

*Please note that procedures are developed and tailored for each individual site. As a result the procedures set out in this document are indicative only, subject to change and not proposed as Licence conditions.*



## **1 ADMISSION AND AGE VERIFICATION POLICY**

- 1.1 London Union provides family friendly street markets. To ensure the promotion of the Licensing Objectives the London Union operates a Challenge 25 scheme. This scheme encourages anyone who is over 18 but looks under 25 to carry acceptable ID if they wish to purchase alcohol. The scheme takes account of a higher margin of error in challenging customers for proof of age.
- 1.2 It is illegal for any staff to sell alcohol to anyone under the age of 18. Any member of staff who sells alcohol to a person under the age of 18 may be guilty of an offence, which may result in a fine of up to £5,000 and they may be dismissed.
- 1.3 Staff shall follow all standards set by Challenge 25:
  - 1.3.1 Staff are required to ask for a valid form of identification for anyone attempting to purchase alcohol who appears to be under 25;
  - 1.3.2 Staff will only accept the following forms of ID:
    - 1.3.2.1 UK/EU passport.
    - 1.3.2.2 UK/EU driving licence – photo licence.
    - 1.3.2.3 Proof of age scheme cards – with PASS accredited hologram logo.
  - 1.3.3 When checking ID staff will:
    - 1.3.3.1 Check the 3D effect hologram is not stuck on.
    - 1.3.3.2 Check photo – right person.
    - 1.3.3.3 Check date of birth.
    - 1.3.3.4 Check card has not been tampered with.
    - 1.3.3.5 If staff are still unsure about a person's age, service shall be refused.



## London Union Operational Procedures

1.3.3.6 If a customer does not have the necessary identification, staff will explain the challenge 25 policy and advise the customer to return with acceptable identification.

1.4 Posters are on display at the premises informing customers of the scheme in operation.

1.5 At the bar, should any customer appear to be under 25, staff are required to request a valid form of identification. Only the documents listed above may be accepted. If there is any doubt a manager will be called. Should the customer fail to produce satisfactory ID, the sale will be refused and an entry made in the Refusal of Service Log.

## **2 The Role & Responsibilities of London Union's Supervisors**

### **Role and responsibilities**

- 2.1 The purpose of this section is to outline the role and responsibilities of a London Union supervisor.
- 2.2 Guest supervision is an essential part of the London Union operation. When managed correctly it ensures not only the safety and enjoyment of our customers, but also peace of mind for our neighbours. Our supervisors have a much wider and more involved role to play in supporting the management and his/her team.

### **Qualities**

- 2.3 The supervisor should possess certain qualities essential to running the kind of operation we have. You should be:
  - 2.3.1 Articulate and friendly – able to talk to people on all sorts of levels, in a friendly, positive and professional manner. Diplomatic.
  - 2.3.2 Helpful and willing - prepared to do what is needed to ensure an excellent overall customer experience. Part of the team.
  - 2.3.3 Pleasant and polite – happy, positive and polite to all customers and staff.
  - 2.3.4 Conscientious and thorough – diligent, involved, interested and focused on all aspects of your role and responsibilities.
  - 2.3.5 Smart – takes pride in a professional appearance and approach to your job.

### **Supervision**

- 2.4 We have SIA registered supervisors and marshalls. They are posted at the entrances, and within the licensed area, and others patrolling all areas including toilets to make sure everything is as it should be throughout. The entrance areas are key areas of responsibility and brings with it three important roles: monitoring and managing people getting in, monitoring and managing any queues, exit and re-entry, and managing the safe and quiet exit of people leaving the site.



### **Partnership with neighbouring premises**

2.5 All supervisors should ensure that our guests integrate safely and sympathetically with our neighbours. During busy periods we must work in partnership with the management and security of nearby licensed premises. This will help to protect the safety of all visitors in the local area and reduce the risk of crime and disorder in the neighbourhood. We take an active role with local businesses and other security supervisors to help achieve this objective.

### **Queuing**

2.6 Should a queue occur, in order to contain any queue, people should be required to stand in the designated queuing area. The people in the queue should be informed how long their wait might be and the importance of queuing quietly and respectfully is should be stressed to them.

### **Getting in**

2.7 We operate a democratic policy – everybody is welcome provided:

2.7.1 They are not drunk.

2.7.2 They are not wearing a football shirt.

2.7.3 They are not carrying or attempting to carry in anything illegal, where possible drugs or weapons will be confiscated and if necessary the police called.

2.8 We do not allow anyone on site who is drunk. It is that simple. If these people arrive at our door we tell them the REAL reason they cannot come in.

2.9 Monitoring and controlling the guests that get in to the building is the joint most important part of your job.

### **Prevention of noise breakout**

2.10 In order to prevent noise breakout and minimize any disturbance to local residents, the music levels are to be monitored at all levels. Managers and supervisors are responsible for monitoring and controlling noise levels, any loud and inappropriate behaviour should be dealt with immediately. Where necessary we will work with an acoustic consultant to ensure and effective noise management plan is implemented.

## Leaving the site

- 2.11 The other most important part of your job is managing people as they leave the site. It is vital that you take the lead responsibility for ensuring the quick, quiet and safe exit of guests from the site and from the immediate surrounding area. This does not mean just saying 'goodbye' to guests. It does not mean that once they have left the building they are no longer our problem. They might be. We have neighbours and responsibilities towards them. Please try and move people along and make sure they do not congregate outside. We want people to leave in a quiet orderly fashion. This issue is of most importance the later people leave.
- 2.12 You should also have a very good idea (and a paternal interest in) how everyone is getting home – walking, DLR, tube, over-ground train, bus, taxi or driving?
- 2.12.1 **Walking** – please ensure that anyone leaving the site exits not only the site but also the immediate area as quickly and quietly as possible. Please check that anyone leaving alone (especially women) know what they are doing and where they are going. If they do not, bring them quietly back inside, sit them down and contact the manager on duty to provide assistance; he or she will know what to do and you should then return to your duties.
- 2.12.2 **DLR** – please ensure you are able to advise guests on the location of the nearest DLR stations.
- 2.12.3 **Tube** – please ensure you are able to advise guests on the location of the nearest tube stations.
- 2.12.4 **Bus** - you should be familiar with the numbers, routes and approximate running times of all of the buses that run in the area. Knowing this information is an important part of your job.
- 2.12.5 **Taxis** – you should be on hand to order taxis for guests. We do not allow unlicensed mini cab ranking outside our site.
- 2.12.6 **Driving** – whilst not technically our responsibility, you should offer advice and assistance to anyone you spot leaving the site with car keys that clearly should not be driving. It is your job to advise them, and whoever they are with, that they look like they should not be driving. You should have some knowledge of the local parking restrictions to



## London Union Operational Procedures

encourage any such guest to leave their car overnight and *“Provided you’re back to collect it before 08.30, you should be alright.”* It is not your job to physically prevent guests from driving their own vehicle except in extreme circumstances when threatening to involve the Police may bring them round.

- 2.13 If you have more time to engage with the guest, offer them more assistance – walk out with them, advise them that the route you have recommended is the safest and best lit, point the way to the overland stations or the bus stop they need, remind them we have neighbours, show concern for their well being and for that of our neighbours. Be considerate. This will leave a good and lasting impression.

### **3 Search Policy**

- 3.1 Only SIA registered security staff (Door Supervisors) will conduct searches.
- 3.2 London Union will display notices in areas used for searches informing customers that searches may be a requirement of entry.
- 3.3 Consent will always be sought before a search is carried out.
- 3.4 If a person refuses a search they will be denied entry.
- 3.5 Details of any person refusing a search should be recorded in a designated incident or log book.
- 3.6 Door Supervisors will never conduct body searches on someone of the opposite sex.
- 3.7 If no female Door Supervisors are available and a male Door Supervisor believes it necessary to search a woman, then the search must be restricted to bags and outside pockets.
- 3.8 Door Supervisors are not to put their hands in a handbag, or to empty it themselves, this must be done by the owner of the bag.
- 3.9 In the event of the seizure of items thought to be weapons or drugs the following information will be recorded in a designated incident or log book:
  - 3.9.1 Date and time found
  - 3.9.2 Where found
  - 3.9.3 Details of person who found the item(s)
  - 3.9.4 Description of the item
  - 3.9.5 Any action taken (person detained, police called etc.)
  - 3.9.6 Signature of person taking possession of item(s)
  - 3.9.7 Signature of a senior manager

## **4 Responsible Sale of Alcohol**

- 4.1 All staff are instructed never to serve customers who are, or appear to be, drunk under any circumstances.
- 4.2 London Union staff are trained to identify a person as drunk if they display some, or all, of the following symptoms –
  - 4.2.1 Glazed, possibly reddened, eyes
  - 4.2.2 Slurred speech
  - 4.2.3 Poor co-ordination (staggering, being unsteady on their feet, being unable to count out cash or use a mobile phone)
  - 4.2.4 Inability to respond appropriately to clearly stated questions or requests
  - 4.2.5 Strong smell of alcohol on the breath
- 4.3 If any member of staff is not sure if a person is drunk, the default answer is always NO FURTHER SERVICE OF ALCOHOL.
- 4.4 If a customer who is, or appears to be, drunk and asks for an alcoholic drink, they will be offered a soft drink or a glass of water as an alternative.
- 4.5 If a customer who is, or appears to be, drunk refuses a soft drink when offered and persists in requesting an alcoholic drink, then they will be asked to leave.
- 4.6 If staff have reason to believe that someone is attempting to purchase alcohol for, or on behalf of, a person who is, or appears to be, drunk they will be refused service.
- 4.7 If the behaviour of any person gives staff reason to believe that by refusing service they may endanger the safety of staff or customers, then the police will be called prior to that person being asked to leave.
- 4.8 Identification documentation will be requested from any customer who appears to be under the age of 25 in accordance with our age verification policy set out in Section 1 above.



## 5 Drugs Awareness

- 5.1 The London Union operates a policy of zero tolerance with regards to drugs, both use and supply on our premises.
- 5.2 All references to “drugs” within this document include not only illegal substances detailed in Section 2 of the Misuse of Drugs Act 1971 but also those substances known as “Legal Highs” (psychoactive and other emerging substances not caught by UK legislation).
- 5.3 Street Feast recognises that it has a responsibility to provide a safe environment for all members of staff and customers. Such an environment could become hazardous through the behaviour of someone under the influence of drugs or someone involved in the sale of such substances.
- 5.4 All staff are given training in recognising the signs and symptoms of drug use and supply and are instructed to be vigilant at all times. Should a member of staff observe suspicious behaviour they are to report such to the Duty Manager without delay.
- 5.5 All WC facilities will be monitored on a regular basis by staff. All such monitoring will be recorded in a specified log and any drug related activity discovered as a result of such monitoring will be highlighted within that same document. If a person is suspected of dealing drugs in a venue, staff will always assess the situation before taking any action. Regard is to be paid to advice from the Police. Subject to Police advice, SIA registered security staff will either eject the suspect or hold the suspect at the premises. If a person is suspected of taking drugs on the premises staff will assess the suspect’s condition and either eject the suspect or call for medical attention. The confiscation or discovery of drugs must be witnessed, logged in the relevant incident book and the drugs handed to the Duty Manager who will secure them in a designated place such as a ‘drug safe’.

In order to promote the Licensing Objectives:

- 5.6 Upon confiscation staff will contact the Police and request that Police collect said Drugs from the venue. In the event that the Police request that confiscated drugs be delivered by London Union staff to a specified Police Station the Duty Manager will allocate a member of staff to do so. Any staff member instructed to carry confiscated drugs with the intention of delivering said drugs to



## London Union Operational Procedures

the Police will be provided with guidance as to the offence of possessing a controlled substance under Section 5 Misuse of Drugs Act 1971 and the statutory defence afforded by Section 5 (4) a and b of the 1971 Act.

- 5.7 All drug related incidents must be recorded in a designated incident book or log. The entries in the book are to be discussed with the Police and Local Authority on a regular basis.
- 5.8 Suitable signage will be prominently displayed in the bar to inform customers of London Union's zero tolerance policy towards drug use and supply.

## **6 Deliveries and Collections**

- 6.1 Deliveries and collections will be arranged carefully and sympathetically to the local amenity. Where possible, multiple deliveries and/or collections will be combined to avoid high numbers of vehicles servicing the premises. Delivery and collection times will not be scheduled late at night or early in the morning to avoid disturbing local residents.
  
- 6.2 Refuse and recyclable waste will be stored in a designed refuse storage area until it is due to be collected. Immediately prior to collection, refuse will be taken out ready for collection. Bins should be brought back inside immediately after collection.

## **7. Dispersal Policy**

- 7.1 This Dispersal Policy must be read in conjunction with section 2 above (The Role & Responsibilities of London Union's Supervisors).
- 7.2 All members of the London Union Team must take responsibility for the orderly dispersal of customers. As responsible neighbours we must ensure all customers leave the area quickly and quietly without causing a nuisance to local residents.
- 7.3 A member of management will be stationed at the exit from 30 minutes before close to 30 minutes after.
- 7.4 During busy periods, SIA Supervisors will remain on-site until 30 minutes after the venue has closed.
- 7.5 Sale of alcohol shall stop 30 minutes before the close of the event.
- 7.6 Any music shall be subject to a "wind-down" procedure commencing before close of operation.
- 7.7 The food outlets throughout the event area shall operate a staggered closing procedure.
- 7.8 During busy periods, this policy is supported by a high profile SIA supervisor presence, encouraging customers to move on quickly. London Union shall ensure that there are sufficient numbers of SIA registered staff on hand to respond in the event of an incident.
- 7.9 Security staff shall wear high visibility jackets, vests or arm bands at all times to distinguish themselves from members of the public. Marshals shall wear similar arm bands or branded clothing.
- 7.10 Door-staff are trained to monitor crowd noise and actively dissuade any unacceptable noisy behaviour, encouraging customers to consider local residents when making their way home.
- 7.11 Signage must be displayed at the exits reminding customers to leave quietly and have respect for residents they may pass on their way home.



## **7 Summary & Effect**

- 7.1 A culmination of all these controls and safeguards, together with the type of offer, customer and purpose of visit, combine to ensure London Union sites operate without complaint and provides a valuable asset to each local area.
- 7.2 The London Union seek to provide an extremely high standard of establishment which is ranked alongside London's best places to eat and drink. It is imperative guests enjoy a first-rate experience when visiting each site.
- 7.3 The comprehensive controls set out in this document will supplement planning consent and premises licence conditions to ensure each London Union site is conducive and appropriate to the local amenity.



Assessment of potential noise impact from  
proposed temporary food market at  
Hamilton Buildings site  
between Great Eastern Street and Hewitt Street EC2A  
and recommendations for remedial measures

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**Big Sky Acoustics document control sheet**

Project title:	Assessment of potential noise impact from proposed temporary food market at Hamilton Buildings site between Great Eastern Street and Hewitt Street EC2A and recommendations for remedial measures
Technical report number:	15010575-3
Site visit date:	Friday 9 <sup>th</sup> January 2015
Submitted to:	Mr Stephen Matthews of Meeson Williams Phillips Ltd 7 Court Farm Barns Medcroft Road Tackley Kidlington Oxford OX5 3AL acting on behalf of Shoreditch Yard Ltd
Submitted by:	Big Sky Acoustics Ltd 46 Frenze Road Diss IP22 4PA  020 7617 7069 info@bigskyacoustics.co.uk
Prepared by:	Richard Vivian BEng(Hons) MIET MIOA MAES MIOL Principal Acoustic Consultant

**Document status and approval schedule**

Revision	Description	Date	Approved
0	Approved for issue	12/01/2015	RV
1	Addition of references to emerging DMLP	13/01/2015	RV
2	Updated noise and dispersal policies	14/01/2015	RV/RW
3	Update to dispersal policy	15/01/2015	RV/HD

**DISCLAIMER**

This report was completed by Big Sky Acoustics Ltd on the basis of a defined programme of work and terms and conditions agreed with the Client. The report has been prepared with all reasonable skill, care and diligence within the terms of the contract with the Client and taking into account the project objectives, the agreed scope of works, prevailing site conditions and the degree of manpower and resources allocated to the project.

Big Sky Acoustics Ltd accepts no responsibility whatsoever, following the issue of the report, for any matters arising outside the agreed scope of the works.

This report is issued in confidence to the Client and Big Sky Acoustics Ltd has no responsibility of whatsoever nature to third parties to whom this report or any part thereof is made known. Any such party relies upon the report at their own risk.

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## 1.0 Qualifications and experience

- 1.1 My name is Richard Vivian. I am a Director and Principal Acoustic Consultant at Big Sky Acoustics Ltd. Big Sky Acoustics Ltd is an independent acoustic consultancy that is engaged by local authorities, private companies, public companies, and individuals to provide advice on the assessment and control of noise.
- 1.2 I have a Bachelor of Engineering Degree with Honours from Kingston University, I am a Member of the Institution of Engineering & Technology, the Institute of Acoustics, the Audio Engineering Society and the Institute of Licensing.
- 1.3 I have over twenty-five years of experience in the acoustics industry and have been involved in precision acoustic measurement and assessment throughout my career. My professional experience has included the assessment of noise in connection with planning, licensing and environmental protection relating to sites throughout the UK.

## 2.0 Introduction

- 2.1 Big Sky Acoustics was instructed by Mr Henry Dimbleby of Shoreditch Yard Ltd to make an assessment of the impact of noise from the proposed temporary change of use of an open site, formerly used as a secure lorry park, into a temporary outdoor food market.
- 2.2 A glossary of acoustical terms used in this report is provided in Appendix A.
- 2.3 All sound pressure levels in this report are given in dB re: 20 $\mu$ Pa.

## 3.0 Location

- 3.1 The area surrounding the application site is in mixed use with predominantly commercial uses, including some licensed premises. The site is located within the London Central Activities Zone. The site is not within a Hackney Special Policy Area.
- 3.2 The largest licensed premises in the immediate vicinity is Village Underground to the north of the application site on the opposite side of Great Eastern Street. Other notable sources of potential noise in the area are the Horse and Groom public house on Curtain Road. Temporary music events have also been held in the Hearn Street car park. It is of relevance that this area has been surveyed during the day, and extensively at night, by Big Sky Acoustics for other clients and we hold a large amount of noise data in our library, extending back to 2007, that is relevant to this location.
- 3.3 The nearest residential properties are at Pennybank Chambers on Fairchild Place to the south-east of the application site. There is a substantial structure (the remnants of the former railway bridge over Great Eastern Street) between the site and Fairchild Place.
- 3.4 The entrance to the site is on Great Eastern Street. Noise in the area is dominated by road traffic. Train noise from the elevated East London line passing to the north-east of the site is also evident.
- 3.5 During the mid-morning site survey average noise levels at the Great Eastern Street entrance were logged at 72dB L<sub>Aeq</sub>. Appendix B includes screen-shots from the Defra London noise map that indicates the predicted traffic levels for the area and these data correspond with our own findings during the field survey and also historic noise data for the area.



Figure 1: Great Eastern Street entrance



Figure 2: Rear view of site from Hewlett Street (site behind hoarding)

- 3.6 The high ambient noise levels in the area due to road traffic effectively masks lower level noises from other activity. This road traffic continues well into the night and beyond the proposed closing time for the site.
- 3.7 It is important when assessing the impact of a proposed activity in an area that the concept of *additional noise* associated with the new use is taken into account. The incremental change to noise levels caused by the normal commercial operation of a food market, in an area where there is already established noise and activity, could be small or undetectable if it is masked by existing noise in the area.

## 4.0 Assessment standards and guidance

- 4.1 Licensable activities at the site would need to be granted under a premises licence issued by the Licensing Unit of Hackney Council.
- 4.2 One of the four licensing objectives is The Prevention Of Public Nuisance. Noise originating from the site, if it were loud enough and impacted on a number of people, could be considered to be a public nuisance.
- 4.3 The provisions of the Environmental Protection Act 1990 and the Noise Act 1996 further provide protection to the general public from the effects of noise nuisance.
- 4.4 A local planning authority may impose specific conditions when granting planning permission to restrict noise from the use of premises. Such conditions should be necessary, relevant, precise, enforceable and reasonable.

### **NPPF<sup>1</sup>**

- 4.5 On 27 March 2012, the Department for Communities and Local Government published the final version of the National Planning Policy Framework (NPPF) [Reference 1]. It came into effect immediately, superseding the 2011 draft and all other planning guidance (except on waste).
- 4.6 The NPPF states in Paragraph 123:

*Planning policies and decisions should aim to:*

- *avoid noise from giving rise to significant adverse impacts on health and quality of life as a result of new development;*
  - *mitigate and reduce to a minimum other adverse impacts on health and quality of life arising from noise from new development, including through the use of conditions;*
  - *recognise that development will often create some noise and existing businesses wanting to develop in continuance of their business should not have unreasonable restrictions put on them because of changes in nearby land uses since they were established;*
- and*
- *identify and protect areas of tranquility which have remained relatively undisturbed by noise and are prized for their recreational and amenity value for this reason.*

---

<sup>1</sup> Department for Communities and Local Government. National Policy Planning Framework (NPPF), March 2012

- 4.7 With regard to the term “significant adverse impacts” the NPPF directs the reader to the Noise Policy Statement for England (Department for the Environment, Food and Rural Affairs, March 2010). The NPSE states in Paragraphs 2.20 - 2.22:

*There are two established concepts from toxicology that are currently being applied to noise impacts, for example, by the World Health Organisation. They are:*

*NOEL - No Observed Effect Level*

*This is the level below which no effect can be detected. In simple terms, below this level, there is no detectable effect on health and quality of life due to the noise.*

*LOAEL - Lowest Observed Adverse Effect Level*

*This is the level above which adverse effects on health and quality of life can be detected.*

*Extending these concepts for the purpose of this NPSE leads to the concept of a significant observed adverse effect level.*

*SOAEL - Significant Observed Adverse Effect Level*

*This is the level above which significant adverse effects on health and quality of life occur.*

*It is not possible to have a single objective noise-based measure that defines SOAEL that is applicable to all sources of noise in all situations. Consequently, the SOAEL is likely to be different for different noise sources, for different receptors and at different times. It is acknowledged that further research is required to increase our understanding of what may constitute a significant adverse impact on health and quality of life from noise. However, not having specific SOAEL values in the NPSE provides the necessary policy flexibility until further evidence and suitable guidance is available.*

### **Hackney Unitary Development Plan (1995)**

- 4.8 A number of the UDP's planning policies remain part of the development plan as 'saved policies'. Policy EQ40 concerns noise control. This Policy requires that proposals with a potential to cause noise nuisance within sensitive areas incorporate appropriate measures to ensure that background noise levels are not increased.

### **Emerging Development Management Local Plan (DMLP) Policies (July 2013)**

- 4.9 The Council is currently working on the emerging Development Management Local Plan (DMLP), which is understood to be at the formal Hearing stage. Once adopted, this document will form part of the adopted suite of local planning policies but at present this document does not carry full material weight as planning policy.
- 4.10 Proposed Policy DM2 of the DMLP concerns development and amenity. This Policy requires that development is appropriate to the location and designed to ensure that it would not result in significant adverse impacts on the amenity of occupiers and neighbours.

- 4.11 Proposed Policy DM43 focuses upon pollution, water and air quality. This policy requires development proposals to include measures to reduce adverse noise, vibration and/or odour impacts and minimise unnecessary light pollution, particularly close to light and noise sensitive areas and the public realm.

### **Operational objectives of Shoreditch Yard Ltd**

- 4.12 The executive team of Shoreditch Yard Ltd is keen to promote good relationships with their neighbours and so, regardless of all statutory obligations, it is a primary operational objective that noise from the operation will not have a detrimental impact on the neighbouring residential properties.

## **5.0 Discussion**

- 5.1 A similar "Street Feast" themed operation was held last year at Dalston Yard in the borough. I have spoken with environmental health officers regarding any negative impacts from the Dalston food market. With regard to noise it was discussed that there had been some concerns about noise on the site beyond the closing time due to staff activity. I believe that this can be addressed with a noise management policy for the site which dictates the close time for the area and restricts noisy cleaning or preparation work beyond a terminal hour. This will be a site-wide noise policy for all outlets on the market.
- 5.2 I have recently spoken with Elzbieta Wreczycka in the Environmental Protection Team at Hackney Council regarding the proposal for the application site. I suggested that the application would benefit from a well-considered noise management strategy tailored for the site and that is included in this report.

## **6.0 Operational noise management strategy**

- 6.1 The management of noise from any activity at the application site is an important consideration for the executive team. To support this a operational Noise Management Policy is presented at Appendix E and a Dispersal Policy at Appendix F. These policies will be integrated in to the operational manual for the entire site and regularly reviewed.

## 7.0 Conclusions

- 7.1 Big Sky Acoustics was instructed by Mr Henry Dimpleby of Shoreditch Yard Ltd to make an assessment of the impact of noise from the proposed temporary change of use of an open site, formerly used as a secure lorry park, into a temporary outdoor food market.
- 7.2 The proposed use is not unusual; and a number of open market and food market sites can be found within the borough.
- 7.3 The application site is on a very busy road with significant road traffic noise. Advantageously this also means good transport links to disperse patrons at the end of the evening.
- 7.4 Recommendations for best practice operational procedures relating to noise at the site have been made.
- 7.5 It is my professional opinion that the application for the temporary operation of a food market is unlikely to adversely impact on residential amenity.



Richard Vivian BEng(Hons) MIET MIOA MAES MIOL  
Principal Acoustic Consultant, Big Sky Acoustics Ltd

## Appendix A - Acoustic terminology

### Sound Pressure Level and the decibel (dB)

A sound wave is a small fluctuation of atmospheric pressure. The human ear responds to these variations in pressure, producing the sensation of hearing. The ear can detect a very wide range of pressure variations. In order to cope with this wide range of pressure variations, a logarithmic scale is used to convert the values into manageable numbers. Although it might seem unusual to use a logarithmic scale to measure a physical phenomenon, it has been found that human hearing also responds to sound in an approximately logarithmic fashion. The dB (decibel) is the logarithmic unit used to describe sound (or noise) levels. The usual range of sound pressure levels is from 0 dB (threshold of hearing) to 140 dB (threshold of pain).

### Frequency and Hertz (Hz)

As well as the loudness of a sound, the frequency content of a sound is also very important. Frequency is a measure of the rate of fluctuation of a sound wave. The unit used is cycles per second, or hertz (Hz). Sometimes large frequency values are written as kilohertz (kHz), where 1 kHz = 1000 Hz. Young people with normal hearing can hear frequencies in the range 20 Hz to 20,000 Hz. However, the upper frequency limit gradually reduces as a person gets older.

### A-weighting

The ear does not respond equally to sound at all frequencies. It is less sensitive to sound at low and very high frequencies, compared with the frequencies in between. Therefore, when measuring a sound made up of different frequencies, it is often useful to 'weight' each frequency appropriately, so that the measurement correlates better with what a person would actually hear. This is usually achieved by using an electronic filter called the 'A' weighting, which is built into sound level meters. Noise levels measured using the 'A' weighting are denoted dBA. A change of 3dBA is the minimum perceptible under normal everyday conditions, and a change of 10dBA corresponds roughly to doubling or halving the loudness of sound.

### C-weighting

The C-weighting curve has a broader spectrum than the A-weighting curve and includes low frequencies (bass) so it can be a more useful indicator of changes to bass levels in amplified music systems.

### Noise Indices

When a noise level is constant and does not fluctuate over time, it can be described adequately by measuring the dB level. However, when the noise level varies with time, the measured dB level will vary as well. In this case it is therefore not possible to represent the noise level with a simple dB value. In order to describe noise where the level is continuously varying, a number of other indices are used. The indices used in this report are described below.

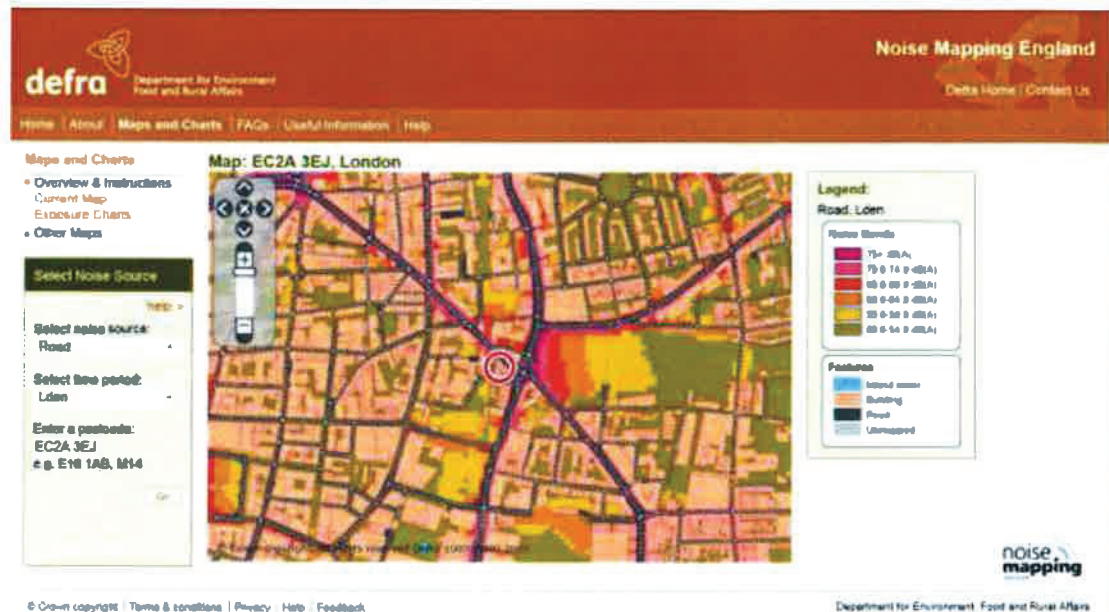
- L<sub>eq</sub>** The equivalent continuous sound pressure level which is normally used to measure intermittent noise. It is defined as the equivalent steady noise level that would contain the same acoustic energy as the varying noise. Because the averaging process used is logarithmic the L<sub>eq</sub> is dominated by the higher noise levels measured.
- L<sub>Aeq</sub>** The A-weighted equivalent continuous sound pressure level. This is increasingly being used as the preferred parameter for all forms of environmental noise.
- L<sub>Ceq</sub>** The C-weighted equivalent continuous sound pressure level includes low frequencies and is used for assessment of amplified music systems.
- L<sub>Amax</sub>** is the maximum A-weighted sound pressure level during the monitoring period. If fast-weighted it is averaged over 125 ms, and if slow-weighted it is averaged over 1 second. Fast weighted measurements are therefore higher for typical time-varying sources than slow-weighted measurements.
- L<sub>A90</sub>** is the A-weighted sound pressure level exceeded for 90% of the time period. The L<sub>A90</sub> is used as a measure of background noise.

### Example noise levels:

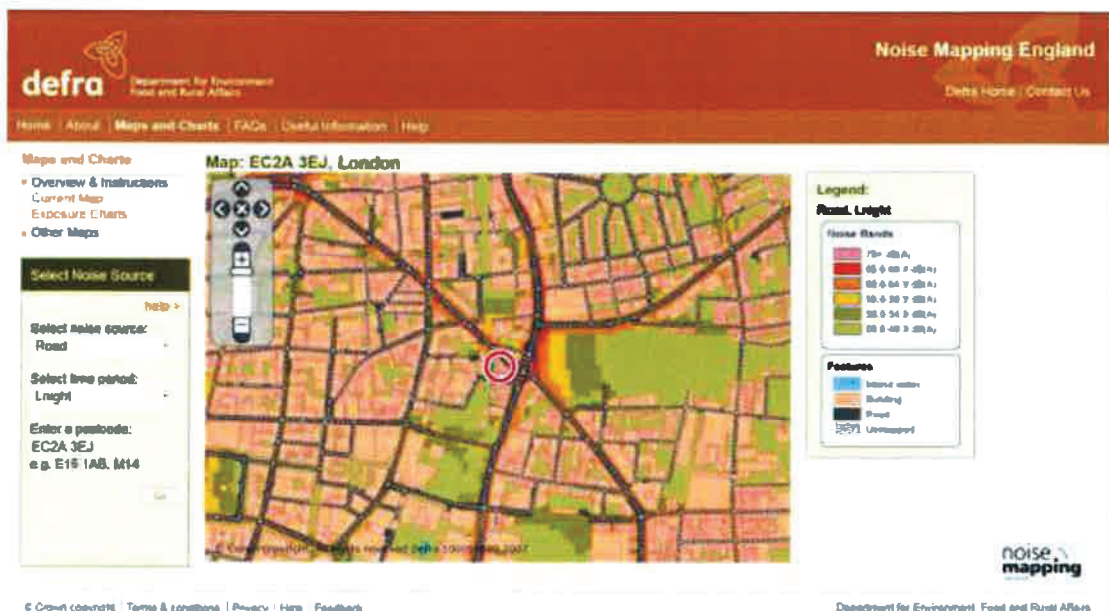
Source/Activity	Indicative noise level dBA
Threshold of pain	140
Chainsaw at 1m	110
Live music concert	96-108
Symphony orchestra, 3m	102
Nightclub	96-104
Lawnmower	90
Heavy traffic	82
Vacuum cleaner	75
Ordinary conversation	60
Car at 40 mph at 100m	55
Rural ambient	35
Quiet bedroom	30
Watch ticking	20

## Appendix B - Road traffic noise levels

Environmental Noise (England) Regulations 2006, strategic noise maps for England



Daytime levels: >70dBA



Nighttime levels: >65dBA



## Appendix C - Instrumentation

All attended measurements were carried out using a Cirrus type CR:171B integrating-averaging sound level meter with real-time 1:1 & 1:3 Octave band filters and audio recording conforming to the following standards: IEC 61672-1:2002 Class 1, IEC 60651:2001 Type 1 I, IEC 60804:2000 Type 1, IEC 61252:1993 Personal Sound Exposure Meters, ANSI S1.4-1983 (R2006), ANSI S1.43-1997 (R2007), ANSI S1.25:1991. 1:1 & 1:3 Octave Band Filters to IEC 61260 & ANSI S1.11-2004.

The calibration of the measuring equipment was checked prior to and immediately following the tests and no signal variation occurred. Calibration of equipment is traceable to national standards. The following instrumentation was used during the survey:

Cirrus sound level meter	type CR:171B
Cirrus pre-polarized free-field microphone	type MK:224
Cirrus microphone pre-amplifier	type MV:200E
Cirrus class 1 acoustic calibrator	type CR:515

## Appendix D - Meteorology during survey period

9th January 2014	Temperature	Wind speed	Precipitation
<b>At start</b>	13°C	2ms <sup>-1</sup>	None
<b>During assessment</b>	13°C	1ms <sup>-1</sup>	None
<b>At finish</b>	13°C	1ms <sup>-1</sup>	None
<b>Additional comments:</b> Dry, sunny and mild weather for January.			



**RESPONSIBLE AUTHORITY REPRESENTATION:  
APPLICATION UNDER THE LICENSING ACT 2003**

**RESPONSIBLE AUTHORITY DETAILS**

NAME OF AUTHORITY	London Borough of Hackney
ADDRESS OF AUTHORITY	Community Safety & Enforcement Service First Floor Hackney Service Centre 1 Hillman Street London E8 1DY
CONTACT NAME	Jacey Frewin
TELEPHONE NUMBER	020 8356 4567
E-MAIL ADDRESS	jacey.frewin@hackney.gov.uk

**APPLICATION PREMISES**

NAME & ADDRESS OF PREMISES	Dinerama 19 Great Eastern Street Hackney London EC2A 3EJ
NAME OF APPLICANT	Street Feast Limited

**COMMENTS**

I make the following relevant representations in relation to the above application to vary the Premises Licence at the above address.

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

**Representation in relation to:**

## **ENVIRONMENTAL LICENCE CONDITIONS IN RESPECT OF**

**Dinerama**

**19 Great Eastern Street, London EC2A 3EJ**

1. The Licensee shall ensure that all staff are fully trained and made aware of the legal requirement of businesses to comply with their responsibility as regards the disposal of waste produced from the business premises. The procedure for handling and preparing for disposal of the waste shall be in writing and displayed in a prominent place where it can be referred to at all times by staff.
2. The Licensee shall ensure that any contract for general and recyclable waste disposal shall be appropriate in size to the amount of waste produced by the business. The Licensee shall maintain an adequate supply of waste receptacles provided by his registered waste carrier (refuse sacks or commercial waste bins) in order to ensure all refuse emanating from the business is always presented for collection by his waste carrier and shall not use any plain black or unidentifiable refuse sacks or any other unidentifiable or unmarked waste receptacles.
3. The Licensee's premises are situated in an area within which refuse may only be left on the public highway at certain times (time bands). If the Licensee's waste carrier cannot or does not comply by collecting the refuse within an hour after the close of any time band imposed by the waste authority, the Licensee must remove the refuse from the public highway and/or keep it within the premises until such time as his/her waste carrier arrives to collect the refuse.
4. The Licensee shall instruct members of staff to make regular checks of the area immediately outside the premises and remove any litter, bottles and glasses emanating from the premises. A final check should be made at close of business.
5. The Licensee shall provide a safe receptacle for cigarette ends to be placed outside for the use of customers, such receptacle being carefully placed so as not to cause an obstruction or trip.
6. The current trade waste agreement/duty of care waste transfer document shall be conspicuously displayed and maintained in the window of the premises where it can be conveniently seen and read by persons standing in Dinerama. This should remain unobstructed at all times and should clearly identify:-
  - the name of the registered waste carrier
  - the date of commencement of trade waste contract
  - the date of expiry of trade waste contract
  - the days and times of collection
  - the type of waste including the European Waste Code

The above representations are supported by the following evidence and information.

We have received complaints in the past regarding littering and build-up of waste in the Area. There have been instances in the past where Enforcement Officers have found evidence of the illegal disposal of waste from businesses in this area. Experience has also shown that there is the probability that there will be cigarette litter outside these premises due to the smoking ban and that it is possible that glasses and

bottles may be left outside by patrons.

Are there any actions or measures that could be taken to allay concerns or objections? If so, please explain.

Contact Jacey Frewin by email if necessary

**Name:** Jacey Frewin

**Date:** 28/05/2020



**This premises licence has been issued by:**

Licensing Service  
1 Hillman Street  
London E8 1DY

## **PART A – PREMISES LICENCE**

### **Premises Licence Number**

093025

### **Part 1 – Premises details**

Dinerama  
19 Great Eastern Street  
Hackney  
London  
EC2A 3EJ

### **Where the licence is time limited the dates**

From: 5 March 2018 To: 31 October 2020

### **Licensable activities authorised by the licence**

Recorded Music  
Late Night Refreshment  
Supply of Alcohol

### **The times the licence authorises the carrying out of Licensable activities**

#### **Recorded Music      Standard Hours:**

<b>BOTH:</b>	Mon 12:00-23:30
	Tue 12:00-23:30
	Wed 12:00-23:30
Indoors and	Thu 12:00-23:30
Outdoors	Fri 12:00-00:00
	Sat 12:00-00:00
	Sun 12:00-22:00

**Late Night Refreshment**

**Standard Hours:**

**BOTH:**

Mon 23:00-23:30  
Tue 23:00-23:30  
Wed 23:00-23:30  
Thu 23:00-23:30  
Fri 23:00-00:00  
Sat 23:00-00:00

**Supply of Alcohol**

**Standard Hours:**

**INDOOR:**

Mon 12:00-23:30  
Tue 12:00-23:30  
Wed 12:00-23:30  
Thu 12:00-23:30  
Fri 12:00-00:00  
Sat 12:00-00:00  
Sun 12:00-22:00

**The opening hours of the premises**

**Standard Hours:**

Mon 12:00-00:00  
Tue 12:00-00:00  
Wed 12:00-00:00  
Thu 12:00-00:00  
Fri 12:00-00:30  
Sat 12:00-00:30  
Sun 12:00-22:30

**Where the licence authorises supplies of alcohol whether these are on and/or off supplies**

On Premises

**Part 2 –**

**Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence**

Street Feast Limited  
100 Clifton Street  
Hackney  
London  
EC2A 4TP

**Registered number of holder, for example company number, charity number (where applicable)**

10281540

**Name, address and telephone number of designated premises supervisor where the premises authorises the supply of alcohol**

Taimour Lang

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol**

**Date of Grant:** 5 March 2018

**Signed:**

**David Tuitt  
Team Leader - Licensing**

## **Annex 1 - Mandatory Conditions**

### **Supply of Alcohol (On/Both)**

1. No supply of alcohol may be made under the premises licence:
  - (a) At a time when there is no designated premises supervisor in respect of the premises licence.
  - (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
  
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
  
3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.  
(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises -
  - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
    - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
  - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
  - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
  
4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
  
- 5.5.1. The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sales or supply of alcohol.



5.2 The designated premises supervisor in relation to the premises licences must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

5.3. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:-

- (a) a holographic mark or
- (b) an ultraviolet feature

6. The responsible person must ensure that:

a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures:

- beer or cider: 1/2 pint;
- gin, rum, vodka or whisky: 25ml or 35ml; and
- still wine in a glass: 125ml; and

b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

#### Minimum Drinks Pricing

7. 7.1 A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

7.2 For the purposes of the condition set out in paragraph 7.1 above -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -  $P = D + (D \times V)$   
Where -

(i) P is the permitted price,

(ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

7.3 Where the permitted price given by Paragraph 7.2(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

7.4 (1) Sub-paragraph 7.4(2) below applies where the permitted price given by Paragraph 7.2(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

### **Door Supervision**

8. Each individual who is to carry out a security activity at the premises must be licensed by the Security Industry Authority.

### **Annex 2 – Conditions consistent with the Operating Schedule**

9. An advertised "hotline" telephone number to the (Duty Manager) shall be available to local residents during events. A log shall be kept of all telephone complaints and any complaints made shall be investigated as soon as possible and recorded together with action taken.
10. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of a Metropolitan Police Crime Prevention Officer. All public areas will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.
11. There shall be a staff member from the premises who is conversant with the operation of the CCTV system on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorised council officer recent data or footage when requested.
12. Signs will be prominently displayed at all exit points reminding customers to leave quietly and respect local residents.
13. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are

recognised photographic identification cards, such as driving licence or passport.

14. An incident log shall be kept at the premises, and made available on request to an authorised officer of the council or the police, which will record the following: (a) All crimes reported;
  - a. (b) All ejections of patrons;
  - b. (c) Any incidents of disorder;
  - c. (d) Seizure of drugs or offensive weapons;
  - d. (e) Any faults in the CCTV system or searching equipment or scanning equipment;
  - e. (f) Any refusal of the sale of alcohol;
  - f. (g) Any visit by a relevant authority or emergency service.
15. Premises to operate zero tolerance policy to drugs and comply with Hackney Police Drugs, Weapons and Search policy.
16. An adequate and appropriate supply of first aid equipment and materials shall be available on the premises.
17. All staff will be given refresher training every six months on the legislation relating to the sales of alcohol to underage persons and drunken persons.
18. The licence holder shall maintain a dedicated telephone number of the Designated Premises Supervisor for use by a Responsible Authority or any person who may wish to make a complaint. This contact number shall be provided to licensing authority, police and to any local residents upon request.
19. There shall be a minimum of 2 SIA registered supervisors on site between 7.00pm and 00:30am at all times, and a minimum of 6 on Friday and Saturdays, whenever there is licensable activity taking place. Additional SIA registered supervisors shall be employed on the basis of an operational risk assessment. All security staff and stewards shall be clearly identifiable at all times. All supervisors shall enter their full details in the premises daily register at the commencement of their work. They shall record their full name, home address and contact telephone number, their SIA registration number, and the time they commence and conclude working. If the supervisor was provided by an agency the name, registered business address and contact telephone number will also be recorded. This register will be made available to Police or authorised officer immediately upon request.
20. Patrons will not be allowed to take drinks, glass or open containers outside of the premises at any time.
21. A written dispersal policy shall be agreed with the police and licensing authority prior to the carrying out of any licensable activities at the premises.

The approved written dispersal policy shall be implemented at all times that licensable activities are provided at the premises. A copy of the policy shall be kept on the premises and produced to the police or an authorised officer upon request.

22. Stewards or SIA registered supervisors will be responsible for ensuring that any queue for the venue is orderly and noise kept to a minimum.
23. A qualified Acoustic Consultant, who is a member of the Institute of Acoustics (IoA) or other similar professional body, should be appointed by the applicant to carry out a full acoustic survey of the site, before regulated entertainment is to take place, to determine the maximum music levels and noise levels from patrons. These levels should be such as not to cause a noise nuisance in the nearest noise sensitive premises during the provision of regulated entertainment and be inaudible in such premises at all times. The acoustic survey should be followed by a comprehensive acoustic report outlining survey's methodology, established music levels, all nearest noise sensitive premises and all recommended noise mitigation measures to be implemented when regulated entertainment is taking place. The acoustic report should be submitted to Local Authority for approval. All the recommendations within the report must be implemented prior to the regulated entertainment taking place.
24. There shall be a minimum of 1 SIA registered supervisor at the entrance of Fairchild Place from 9.00pm until close on Fridays and Saturdays when licensable activities are taking place at the premises to encourage members of the public not to access the street except for access to properties along the same. The requirement for SIA registered supervisors to be on duty at the entrance of Fairchild Place shall be risk assessed on all other days of the week when licensable activities are taking place at the premises.

### **Annex 3 – Conditions attached after a hearing by the licensing authority**

N/A

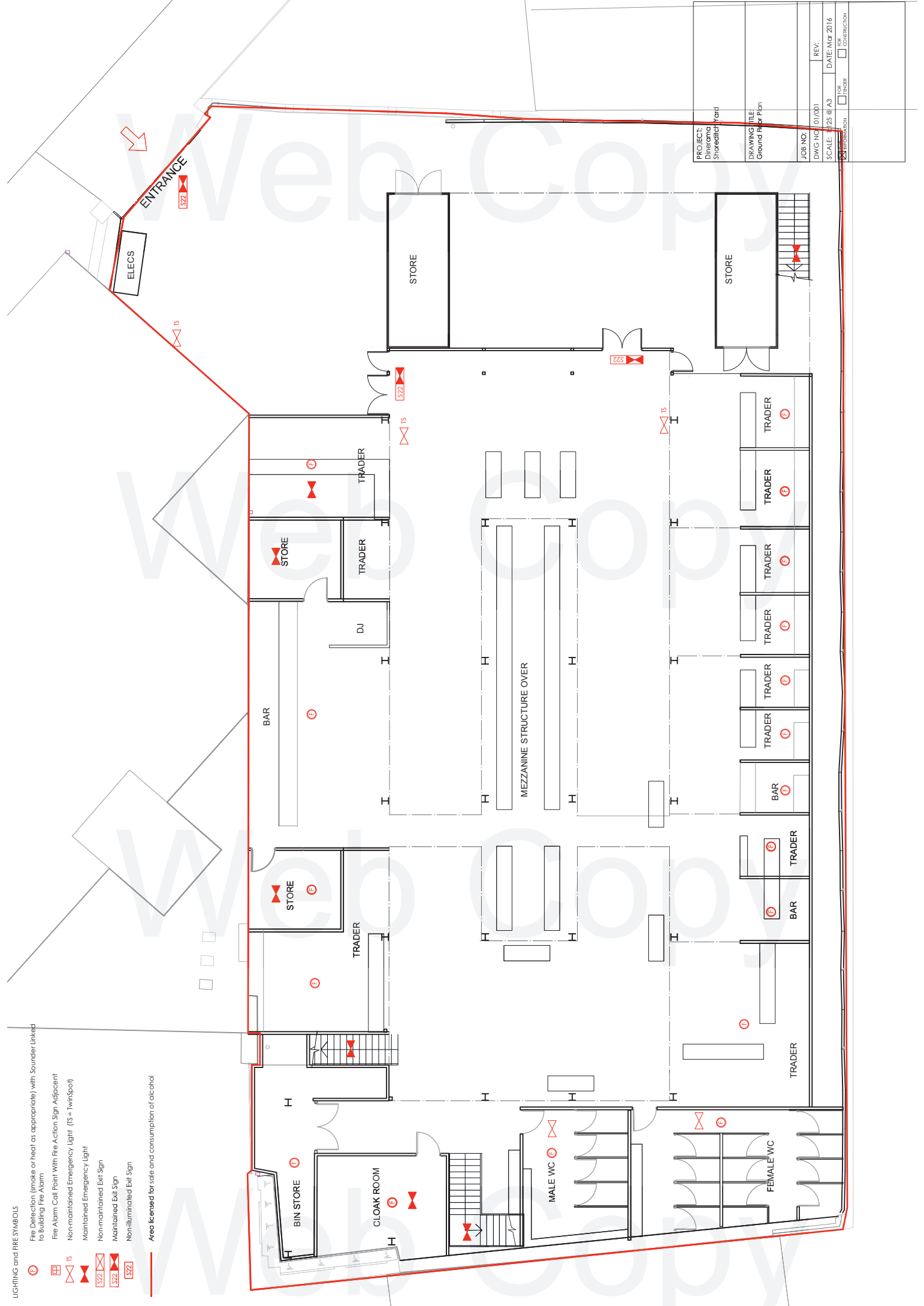
### **Annex 4 – Plans**

PLAN/093028/05032018

LIGHTING and FIRE SYMBOLS

- Fire Detection (smoke or heat as appropriate) with Sounder Linked to Building Fire Alarm
- Fire Alarm Call Point With Fire Action Sign Adjacent
- Non-maintained Emergency Light (TS = TwinSpot)
- Maintained Emergency Light
- Non-maintained Exit Sign
- Maintained Exit Sign
- Non-illuminated Exit Sign

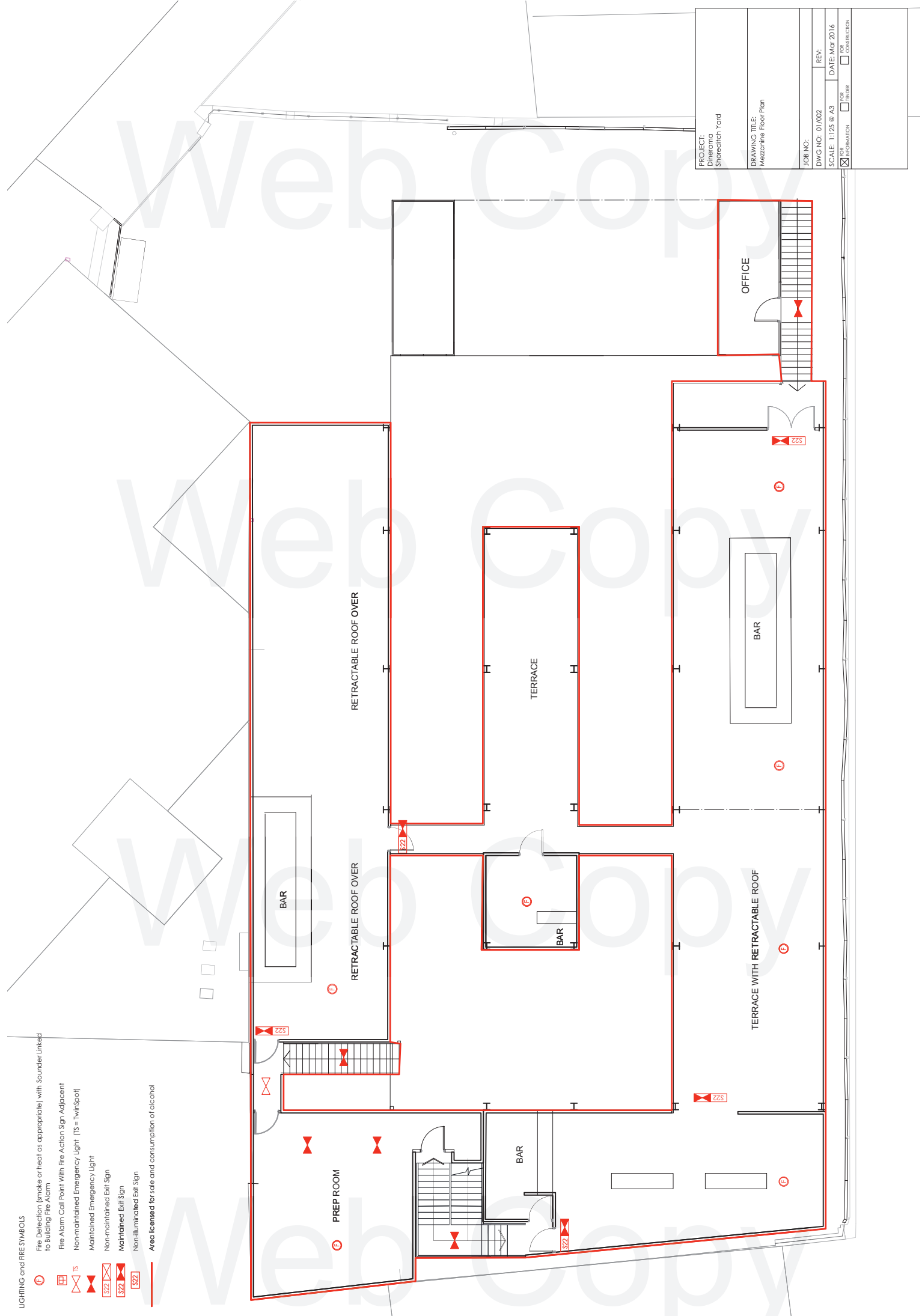
Area licensed for sale and consumption of alcohol



PROJECT: Dineenca Shoreditch Yard	REV:
DRAWING TITLE: Ground Floor Plan	DATE: Mar 2016
JCB: NO.	FOR: <input type="checkbox"/> FOR INFORMATION <input type="checkbox"/> FOR CONSTRUCTION
DWG NO: 01/001	REV: <input type="checkbox"/>
SCALE: 1:25 @ A3	

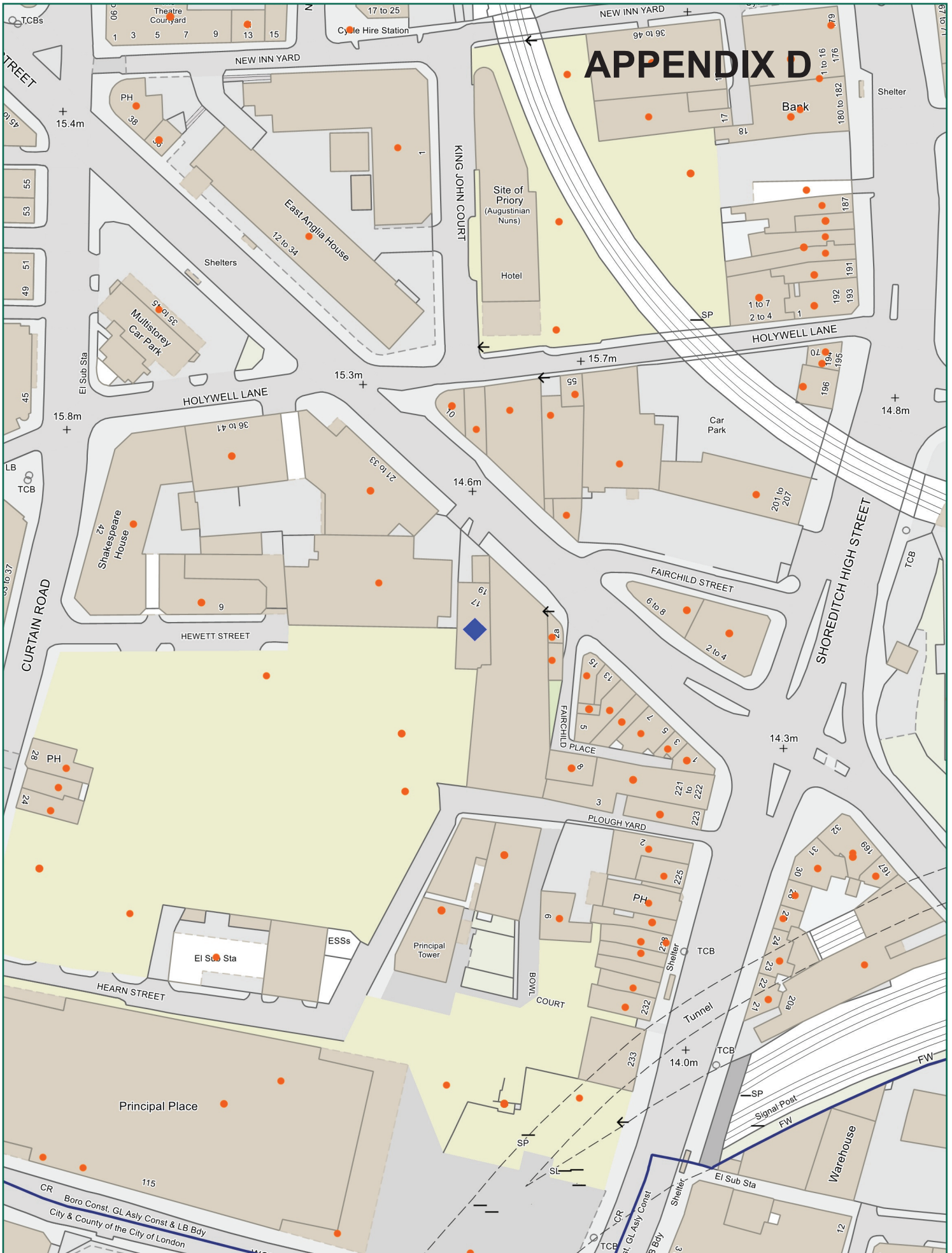
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- Maintained Exit Sign
- Non-illuminated Exit Sign
- Area licensed for sale and consumption of alcohol



PROJECT: Dineen Shoreditch Yard		REV:
DRAWING TITLE: Mezzanine Floor Plan		DATE: Mar 2016
JOB NO:	DWG NO: 01/0022	FOR CONSTRUCTION
SCALE: 1:125 @ A3	FOR INFORMATION	FOR CONSTRUCTION

# APPENDIX D



Scale: 1:1250 at A4

## Dinerama, 19 Great Eastern Street, EC2A 3EJ



Ref:

13 July 2020

Produced by: unspecified

email:

please specify copyright statement